



KPIPlanner

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Performance based contracts can reduce costs and mitigate risk but developing KPIs and implementing performance management can be complex. KPI Planner uses a central dashboard to implement & measure target based KPI's with techniques such as 360-degree mapping, benchmarking, push scheduling and automated alerts, you'll have full control over the costs & risks that impact your business.

KEY FEATURES

RAPID DESIGN

- ✓ Manual / import KPI's
- ✓ Push allocation of KPI's

CUSTOMISABLE

- ✓ Customisable meta tags
- ✓ Customisable KPI profile maps

EMAIL ALERTS

- ✓ Unlimited roles based email profiles
- ✓ Reminder triggers for the day / month / period
- ✓ Automated messages

LIBRARY

- ✓ Unlimited library clauses
- ✓ Post historic events
- ✓ Post only future events
- ✓ Unlimited profile maps
- ✓ Push allocation to contract profiles

MULTIPLE CONTRACT STYLES

- ✓ KPI's with performance targets
- ✓ SLAs
- ✓ Event triggers

UNLIMITED USERS

- ✓ Scheduling events to internal users
- ✓ Scheduling events to external suppliers
- ✓ Performance assessment by contract type

ESCALATIONS

- ✓ Role based email profiles
- ✓ Reminder triggers for the day / month / period
- ✓ Customisable email messages
- ✓ Unlimited email profiles
- ✓ Automated email

BENCHMARKING

- ✓ Contract based performance to actual charting
- ✓ Life cycle event schedules
- ✓ Central dashboard reporting
- ✓ 360 degree task views by: type, supplier, person

KEY BENEFITS

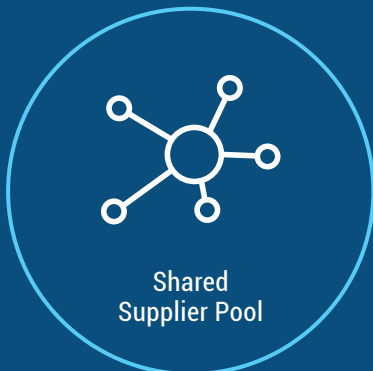
Buyers



KPI Planner provides a central performance dashboard for the enterprise across all contracts, projects and sites. The moment a KPI is engaged a supplier's performance target is locked and benchmarking begins for the life of the contract or project. Users do not need to be trained on each individual event, rather how to manage events. Every KPI comes with integrated checks on how to respond to KPIs, how to assess supplier responses, how to instigate penalties or bonus allocations on performance based contracts.

KPI Planner offers rapid deployment, once a KPI is selected it is automatically scheduled, the system applies performance targets for the contract then automatically alerts the individuals managing the event. Planning and allocating KPIs are enabled through libraries of SLAs & KPIs, so allocating the correct KPI for a specific contract is nothing more than selecting your contract profile and requesting the library clauses to be extracted for it.

All reporting and benchmarking is fully automated, operators can access KPI assessment guides so new operators can take on new workloads with minimal training.



Suppliers

KPI Planner connects suppliers to their obligations on a continuous basis. Your KPIs are integrated into the supplier's online access, so there are no missed events and email alerts ensure all team members are aware of their obligations. Full audit logs allow all parties to see historic activities and all future activities from a contract obligations view.

PRICE

\$220 per
month
incl GST

APP SPECIFICATIONS



KPI/ SLA event planner

- ✓ Contract
- ✓ Projects
- ✓ Sites
- ✓ Price books
- ✓ Catalogues



KPI Types

- ✓ KPI- target based Plan
- ✓ SLAs
- ✓ Contract clauses
- ✓ Triggering events such as CPI
- ✓ Contract standards
- ✓ Manual & Wizard based builds for unlimited SLAs & KPIs
- ✓ Attach supporting files



Rich Text Master Clauses for Converting From External Contracts

- ✓ Completion noted
- ✓ Assessment
- ✓ Penalty based notes
- ✓ Performance notes



Scheduling

- ✓ Daily
- ✓ Weekly
- ✓ Monthly
- ✓ Year
- ✓ On anniversary of contract and
- ✓ Fixed day



Reminders Planner

Role based reminders

- ✓ Team lead
- ✓ Contract manager
- ✓ Supplier
- ✓ Contract officer
- ✓ Delegated owner



Email schedulers

- ✓ One week prior
- ✓ One Month prior
- ✓ On the day
- ✓ Any number of days
- ✓ Multiple reminder email templates



Escalation planner

Role based reminders

- ✓ Team lead
- ✓ Contract manager
- ✓ Supplier
- ✓ Contract officer
- ✓ Delegated owner



KPI Views

- ✓ All Master KPIs are allocated
- ✓ Single KPI profile
- ✓ All events registered by date
- ✓ Next 30 days
- ✓ Next 90 days
- ✓ All events listed by life of the contract



Data Pivot engine - Pivot cubes for data analysis

- ✓ Integrated data filters
- ✓ Unlimited field drag and drops for reporting and data analysis
- ✓ Integrated display function for %, sum, average, count
- ✓ Save and recall pivot settings and filters
- ✓ Integrated charts



360 Degree Views

- ✓ View KPI by type across all contracts
- ✓ Supplier performance by contract
- ✓ Supplier performance across all contracts
- ✓ Supplier performance against specific event
- ✓ Internal user by contract
- ✓ Same supplier across all contracts



Target Reporting

- ✓ KPI performance by target
- ✓ KPIs under target
- ✓ KPIs under minimal target
- ✓ View by contract
- ✓ View by user
- ✓ View by supplier



KPI library

- ✓ Unlimited clause banks
- ✓ Customisable meta tags
- ✓ Pre-set review cycles
- ✓ Pre-set escalation cycles
- ✓ Set on anniversary
- ✓ Set on contract end date
- ✓ Link KPI to custom profiles
- ✓ Unlimited profiles
- ✓ Central push for KPI allocation via profiles to contracts, projects and sites



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For a free demo in your office or online,

CALL OR EMAIL US TODAY



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